

Our Vision

A community where we work together to achieve equity, belonging, health and wellbeing for all.

Our Mission

We promote healthy communities by providing primary health care, health promotion and community development, to ensure that no one faces barriers to health and well-being.

Our Values

At GRCHC, we are:

Inclusive –

We champion inclusivity through acceptance, welcoming of diversity and fostering a sense of belonging.

Collaborative –

We work as a team with our clients and partners to provide coordinated care for our community.

Accessible –

We strive to address the wide range of barriers to accessing services, which clients may face.

Respectful –

We are inclusive, non-judgmental, compassionate and caring.

Equitable –

We strive to ensure that people in our community are treated fairly.



COPD - Deb



SAW Health Clinic - Diana and Janet at Chary Produce

GRCHC QUICK FACTS

- 17,553 primary care interactions with clients
- 953 primary care interactions with outreach clients
- 908 referrals made to other GRCHC services
- 1,890 allied health interactions with clients (social work, outreach, nutrition)
- 571 unique allied health group participants
- 759 individuals seen at Seasonal Agricultural Worker clinics with 1431 different interactions
- 167 individuals assessed at Memory Clinics
- 147 Individuals served in COPD program with 1,422 different interactions
- 1822 volunteer hours logged
- 21 active volunteers
- 8 community partners on site - Brant County Health Unit Dental Program; BCHS Diabetes Education Service; Home and Community Care Support Services; Feet First Foot Care Program; Grand River Council on Aging; The AIDS Network, Chronic Non-Cancer Pain Management Program (CNCMP) - Delhi Community Health Centre; Canadian Mental Health Association (CMHA)



Homelessness System Work Thank you- Hannah, Victoria, Maritza and Gloria



COPD - Samantha



Primary Care - Matthew and Jessica



Jazzlyn - Greeter Refreshment Cart Volunteer

Board of Directors

SEPT 2021 - 2022

Keith Anderson
Sonia Hayer
Roger Ma
Ryan Martens
Jennifer Pelchat
Jeanette Pickett Pierce
France Vaillancourt
Eddy Vance
Susan Walters

2021-22 BOARD OF DIRECTORS



Annual Report Message - September 2022 Executive Director and Board Chair

An annual report presents the challenge of encapsulating the year that passed through the lens of accomplishment and appreciation while acknowledging the ongoing burden of the pandemic. Our annual report theme is "Serving our Community" and this is at our core. Our vision is clear: A community where we work together to achieve equity, belonging, health and wellbeing for all. And we realize that vision through service: providing primary health care, health promotion and community development.

When one contemplates achievement in the context of yet another year of pandemic, we might be inclined to simply state how great it is that we "kept the lights on". That would of course be too simple. In many ways, we not only survived but flourished: our provision of access to primary care has grown, our level of health care service to homeless persons and other marginalized groups has expanded, our relaunch of client groups and programs is exciting. The pandemic is however not quite behind us yet, service challenges remain, the mental health and stress toll has not disappeared and the uncertainty around resuming pre-pandemic life remains.

Service to the community is rarely done in isolation from partnering agencies. Our work is significantly advanced by our collaborations occurring through the Ontario Health Team, the Primary Care Council, the Community Hub Project, the Drug Strategy and many other tables. We are proud that one of our sister agencies recognized GRCHC with their "Community Partnership Award" this past year.

Service to the community is always constrained by resources. In some of our fields of service, the demand is several fold greater than what we are resourced. Health care for homeless persons and for Seasonal Agricultural Workers are prime examples. Demand for mental health and counselling service greatly outstrips capacity. We will have limited ability to take on new primary care clients without expanded resources. The pressure points have never been as numerous and the requisite juggling of budget never as challenging. We are grateful for several grantors such as the Ontario Trillium Foundation, the City of Brantford, the Brant Community Foundation and the Federal Government for their support.

Service to community was central to many new initiatives this past year, including: Social Prescribing, Covid vaccine clinics, evening hours, mobile medical clinic launch, Paris hub, Geriatric Clinic launch, Gender Affirming clinic launch, the Safe Supply Project and expanding support to the homeless.

Service to community is grounded in the dedication of staff and volunteers. We are grateful for the commitment and talent of everyone at GRCHC.

Sincerely,
Jenn Pelchat, Chair - Board of Directors
Peter Szota, Executive Director

“Since I’ve been homeless this is the only place where I feel dignified.”
Outreach Station Client

“Thank you so very much for the courteous and kind assistance you provided when taking me to and from various medical appointments. I am very appreciative”
Counselling Outreach Client

“Knowing that the whole team has your back is very reassuring, especially so these past 3 years when we have been so cut off from everything and everyone.”
Caring for My COPD Program

Financial Information GRCHC

Auditor's Report

The full independent auditor's report is posted on our website under resources, or a copy can be obtained by contacting the GRCHC.

Funding

The Grand River CHC receives core operational funding from the Ministry of Health, through Ontario Health. We also receive project-related funding grants and private donations. Thank you to all of our funders for your generous support. The Grand River CHC is a non-profit, registered charitable organization and is governed by a volunteer Board of Directors. Registered Charitable # 82936 7556 RR0001.

Ontario Midwifery Program

GRCHC serves as a midwifery program transfer payment agency (TPA). The revenues and expenses of the midwifery practice groups are not reflected in these financial statements. Activity for the year consisted of: For the Period Ended March 31, 2022.

Ontario Midwifery Program - Revenues

.....15,956,695

Total Midwifery Expenses

.....13,446,084

The excess of revenues over expenditures will be advanced to the midwifery practice groups in the subsequent fiscal year.

Brantford Brant Ontario Health Team -

New this fiscal year, the Centre acted as a Transfer Payment Agency (TPA) for the Brantford Brant Ontario Health Team (BB OHT).

Activity for the year consisted of:

For the Period Ended March 31, 2022

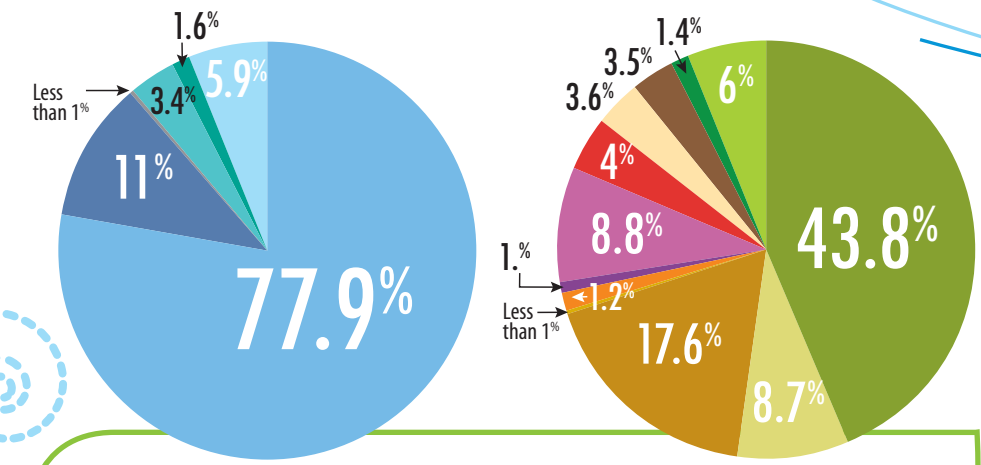
Brantford Brant Ontario Health Team (BB OHT) - Total Revenue1,062,534

Deferred Revenue..... 343,733

Total Brantford Brant Ontario Health Team (BB OHT) - Expenses718,801

“Inclusivity (we are a queer, interracial household and feel very comfortable here). Empathy (my doctor has been so supportive, not just of my physical health, but also my mental health).”
Primary Care Client

YEAR ENDING MARCH 31, 2022



Revenues 6,573,742

Core operations.....	5,228,770
Community infrastructure renewal fund.....	7,005
Less: grant allocated to deferred contributions*.....	114,067
Ontario Health Revenue.....	5,121,708
Ontario Health Team.....	1,062,534
Less: deferred for next fiscal year.....	332,438
Less: deferred for capital contributions.*.....	11,295
OHT Revenue.....	718,801
MOH-TPA fee income**.....	16,283
Funded projects & community initiatives.....	226,717
Donations & other income.....	103,783
Recognition of deferred contributions*.....	386,450

*Deferred contributions relate to the unamortized portion of capital assets.
** Excludes Midwifery program funding of \$15,956,695.

Expenses 6,544,522

Salaries and wages.....	2,865,779
Employee benefits.....	564,725
Medical staff remuneration.....	1,152,714
Medical and surgical supplies.....	30,357
Building & grounds.....	78,683
Equipment expenses.....	68,501
Contracted services.....	573,856
Supplies & sundry.....	270,897
Rent.....	236,800
Funded projects & community initiatives.....	226,717
Donations & other revenue expenses.....	89,043
Amortization.....	386,450

Excess of Revenues over Expenses for the year\$29,220



ANNUAL GENERAL MEETING REPORT 2021 - 2022



“Staff are very friendly and follow through with your health issues/concerns in a timely manner.”
Primary Care Client

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Serving Our Community

